# **GO TO WEBSITE**







# **License & Permits Unit**

# HOW TO SUBMIT A NEW ONLINE APD BUSINESS APPLICATION



Set up an account. If you already have an account just log in.



Select the desired application and submit any required documents



Pay Invoices for any applicable fees.



An investigator will schedule an appointment to complete processing. (i.e. fingerprinting, permit photo, etc.)





# Ensure you have all the required documents before you submit.

- To access the documents required for your application type, click <u>here</u>.
- Or go to the following website: https://www.atlantapd.org/business/business-forms/atl-corecitizen-self-service-portal-help-guides
- Find the Application Guide and Downloadable Forms section located on the right.
- Select the application type that you desire to submit.





HOW TO SUBMIT YOUR APPLICATION



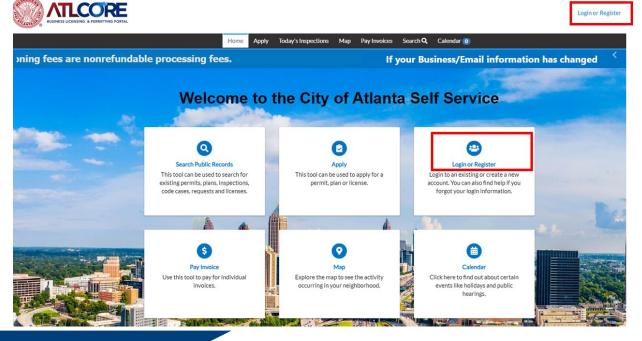
Use the following step by step guide on submitting your application through the portal.





# **LOGIN OR REGISTER**

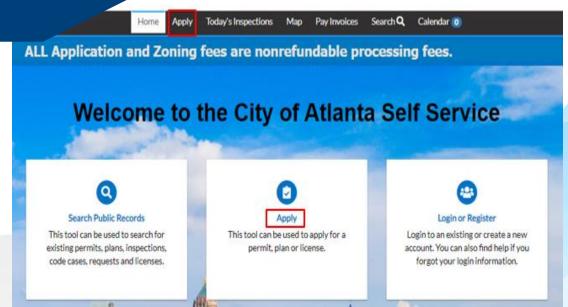
1. To log in, click Login or Register (if you do not currently have an account) from the center of the home page or top right corner of the page.



SELECT APPLY

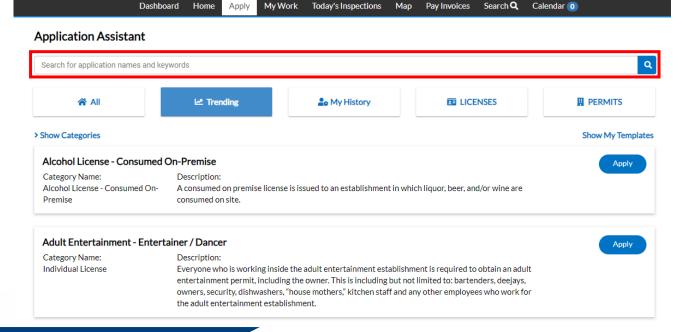
2. To apply, click **APPLY** from the center of the home page or top navigation banner on the page.





# **SEARCH FOR APPLICATION**

- Options to search for the license type you are applying for:
  - Type the name of the application into the Application Assistant Search Bar and click the Search Icon or press Enter on your keyboard.
  - b) Use the four tiles below the search bar to narrow your search based on the available options: See All, Trending, Licenses Only, Permits Only.

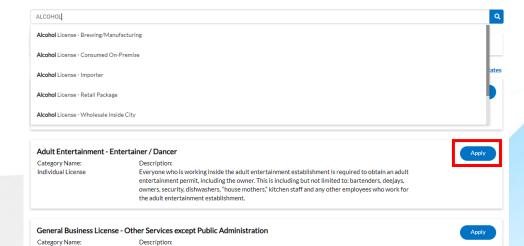


4

# **SELECT APPLY**

- 2. Select your desired application from the list of available applications.
- 3. Click **Apply** to begin the application process.

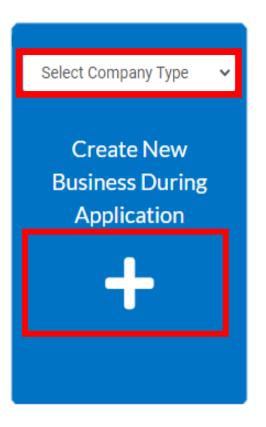
### Application Assistant



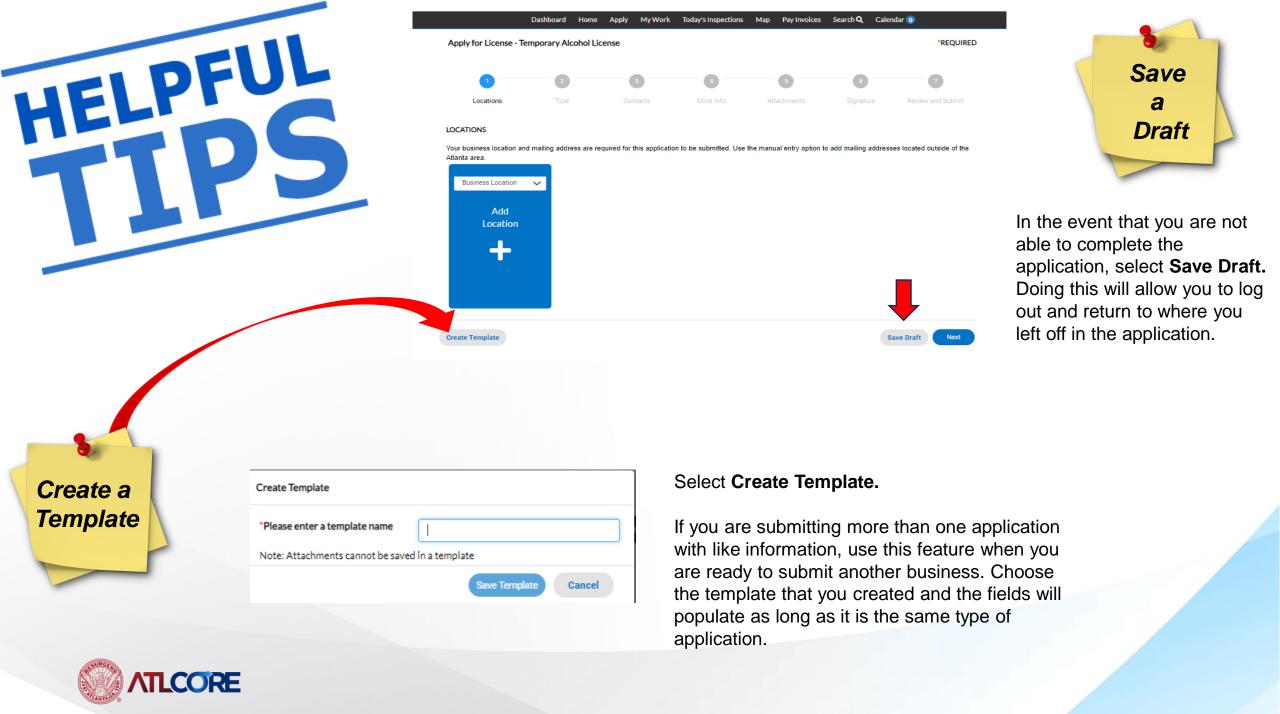
# **CREATE THE BUSINESS**

 Select the Company Type from the dropdown menu, then click the Blue lcon to Create New Business which serves as the business profile for this application.

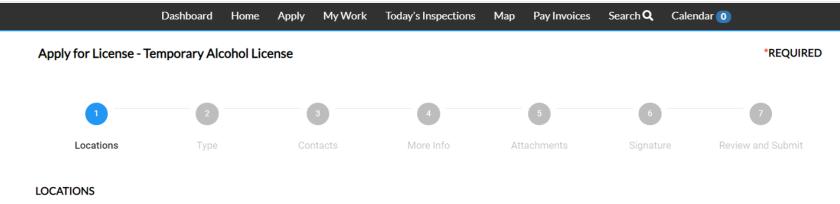
\*\*\*\*\* If you are submitting a new application for an existing business, select that business from the list of businesses associated with your account.



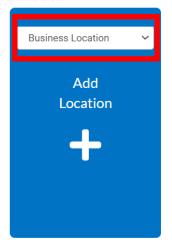




# **SELECT THE LOCATION**



Your business location and mailing address are required for this application to be submitted. Use the manual entry option to add mailing addresses located outside of the Atlanta area.



1. Select the type of location you are adding from the dropdown menu, then click the **Blue Icon** to Add Location.

A new window will open for you to enter your address details.

After saving your address details, click Next.

\*\*\* Be sure to add the location of your business and your preferred mailing address if applicable.

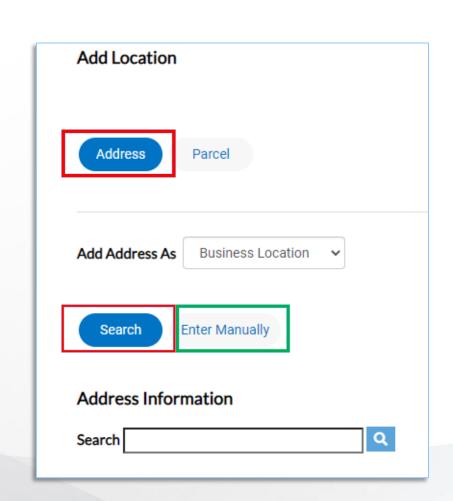


# **SELECT THE LOCATION, cont'd**

There are two different methods for adding an address to your business account: You can search our database for an address, or you can enter the address manually.

# **Searching for an Address**

- 1. Make sure **Address** is selected and shown in blue, as the image to the right.
- 2. Enter the address in the search bar and click the search icon or press **Enter** on your keyboard.
- 3. Returned results will be displayed below the search bar.



# **Manually Adding an Address**

- 1. Make sure **Address** is selected and shown in blue, as the image to the right.
- Click Enter Manually and complete the address fields. Save your address to proceed.

Note: **Enter Address** field is another field used to search for an address. Skip this field when adding an address manually.



# **SELECT THE LOCATION**

Provide all necessary **Business Details** for your company.

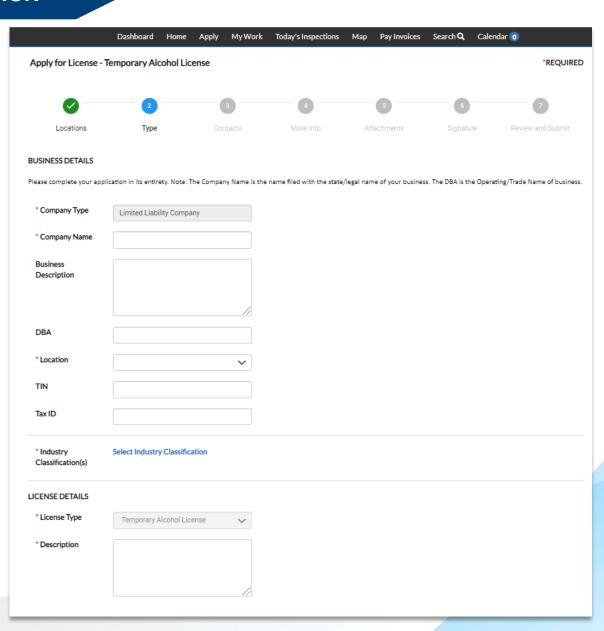


- Company Name is the same as Legal Business Name
- DBA is the same as Trade Name / Doing Business As Name
- TIN is your Federal Tax ID from the IRS.
- Tax ID is your State Tax ID from the State of GA.

Refer to **NAICS** for your **Industry Classification**<a href="https://www.naics.com/search/">https://www.naics.com/search/</a> or you can search for a code by clicking **Select Industry Classification**.

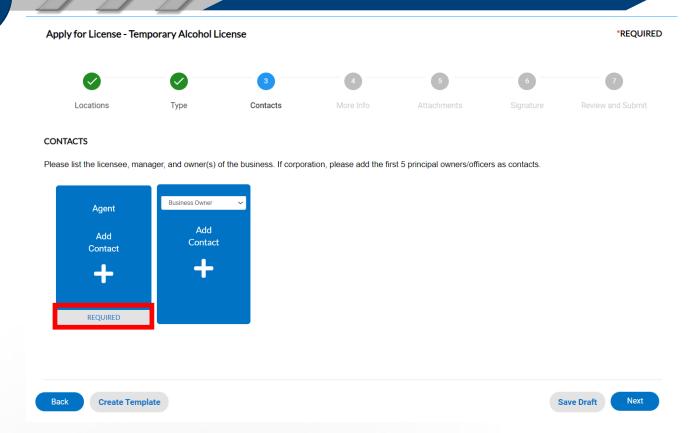
**Description** should include the description of the operations in which the license will be used to support.





8

# **CONTACTS**



Depending on the type of application you are submitting; one or more contacts may be required. You can use a contact more than one time.

Select the contact type from the dropdown menu, then click the **Blue Icon** to **Add Contact**.

\*\*\* If the contact has been entered, or is an existing contact, Search for the contact instead.

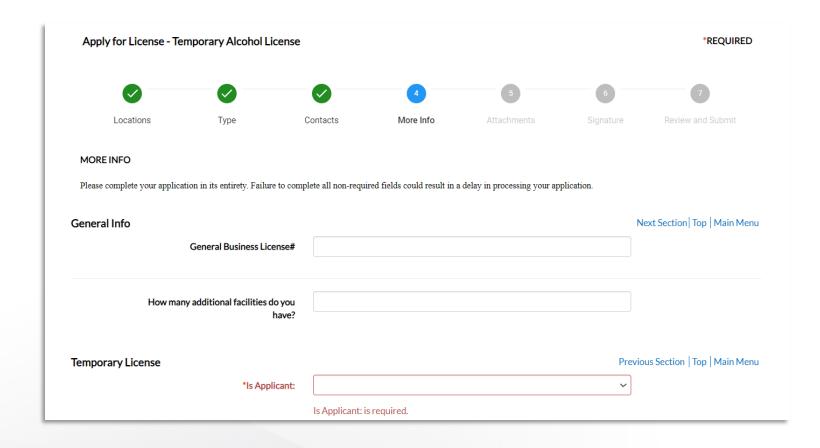
# Add Contact

Add Contact As : Licensee



Add a Contact by Entering a Name, Email, or Company in the **Search Bar** or click **Enter Manually** to enter the contact details manually.

# **APPLICATION QUESTIONS**



Complete the **More Information** section of the application and click **Next**.

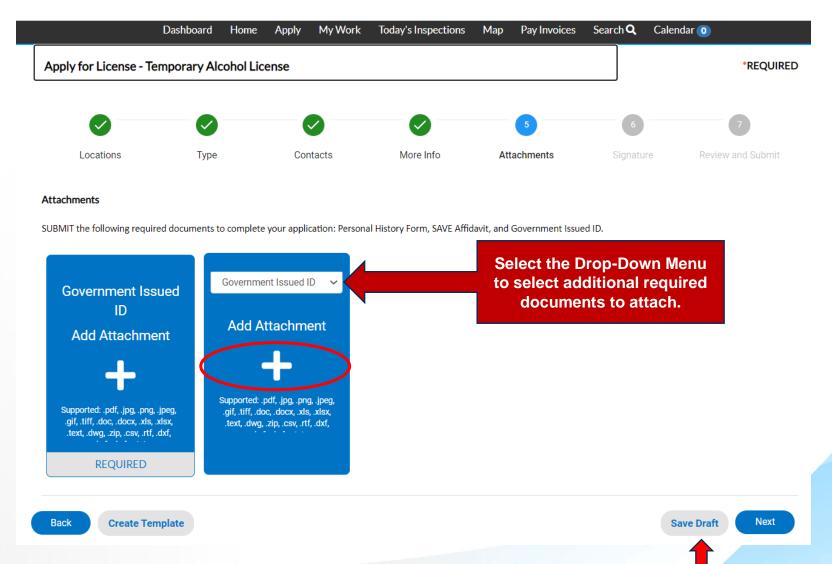
**NOTE:** Failure to complete all of the questions may cause a delay in processing .



10

# **ADDING ATTACHMENTS**

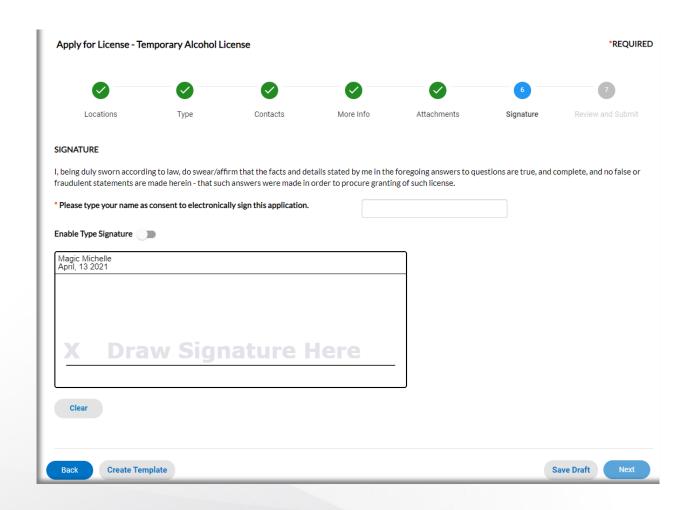
Upload or Drag and Drop the Required Attachments on the next screen. You will not be able to proceed without providing the required documents.





**NOTE:** You can click **Save as Draft** to save your application until you have the required documents.

# **SIGNATURE**



The Agent/Licensee's name and signature should be submitted.

Select Next.

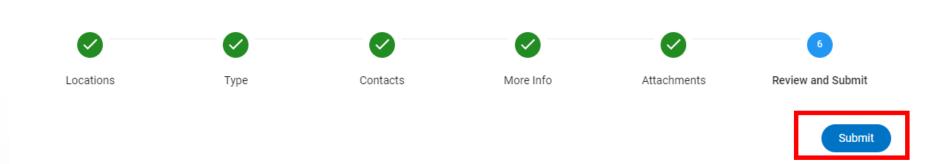


# **REVIEWING APPLICATION**

# Apply for License - General Business License - Accommodation and Food Services

\*REQUIRED

Review all application details prior to clicking **Submit** to submit your application.



# Your application was successfully submitted!

Thank you! You have successfully submitted your application for review. Please note that required fees must be paid before the processing and/or issuance of a license. All application fees are non-refundable. Please allow 6-8 weeks for initial review of your application. No further changes can be made upon submission. If you have any questions or concerns, please contact ATL311 (#311 or 404-546-0311) for assistance.

Continue to license

A confirmation message will appear with a link to your **Pending License**.



Click Continue to License to proceed.

# Open Invoice INV-0006297 ∑ Inbox ×

# noreply@atlantaga.gov

to me ▼

Hello, An invoice has been created in reference to business you are conducting with us. Your invoice is attached.

The ATLCORE Site

Thank you,

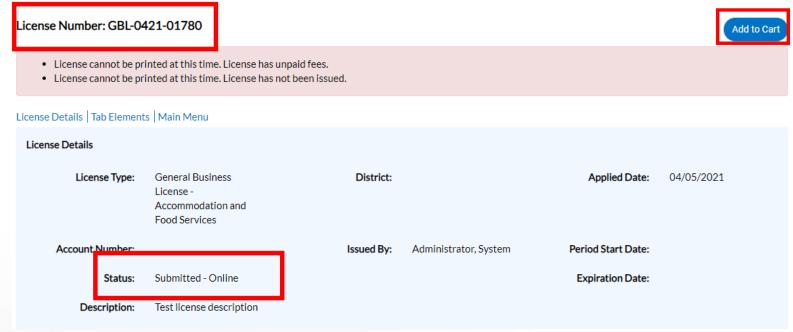
The City of Atlanta



**NOTE:** You will also receive an automated email with a copy of your invoice.



# **LICENSE NUMBER & STATUS**



Your **License Number** will appear in the top left corner.

The **status** of your application is in the blue shaded section.

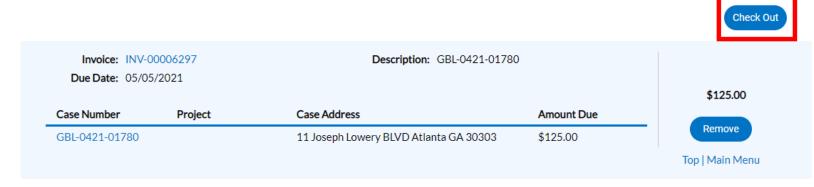
Click **Add to Cart** to pay applicable invoice, if a payment is required.

\*\*\*\* Application Fees are due at the time of submission.



# **CHECKOUT**

# **Shopping Cart**



Once you are ready to enter your payment details, click Check Out to proceed to the payment screen.

Enter your payment information to complete your transaction.

Once your payment is received, your license application can be processed.



Invoice#	Item Description	Quantity	Unit Price	Total Price
INV-00006297	GBL-0421-01780	1	\$125.00	\$125.00
			Item Total:	\$125.00
			Order Total:	\$125.00

Total \$125.00

\$125.00

### **Payment Details**





After successfully submitting, Please allow an investigator to contact you within 2 weeks for an appointment to complete the processing.

- Fingerprinting of Agent
- Site visit of your location
- Inspection Forms
- NPU Forms

If you have any questions or concerns email

ATLCore@atlantaga.gov

Or

Contact the License & Permits Unit at 404-546-4470



